

FLOWER EXPERTISE SINCE 2015



About Baleton Flowerchef

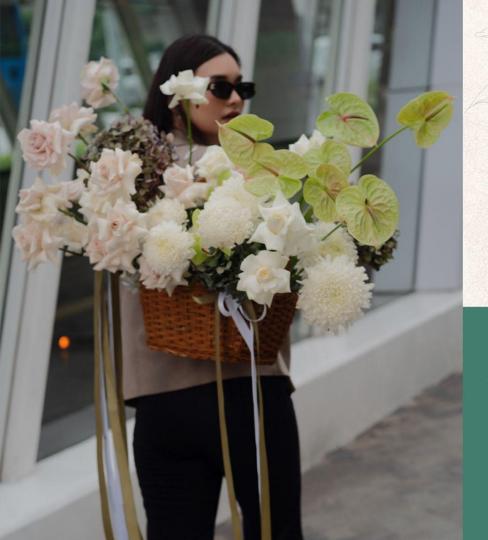


Together, we can elevate the floral experience for everyone.

Since 2015, Baleton is more than just a flowershop— it's a dynamic, community -driven platform that strives to make a lasting impact in the floral industry. Our customers and community are always at the heart of what we do.

With extensive experience in collaboration, Baleton has established itself as a trusted florist for daily flower needs, decorations, and corporate events. We believe in the power of connection and the beauty of collaboration. We provide a comprehensive floral experience, seamlessly blending artistry with professionalism. Join us in creating remarkable floral moments that leave a lasting impression.





What's Personalized Flower Assistant?

At Baleton Flowerchef, our Flower Personal Assistant service combines expert flower selection with personalized care, making every occasion effortless and special since 2015.

Our Flower Personal Assistant handles all your floral needs with personalized service, ensuring perfect blooms and worry-free experiences for every event.



Service Features



Personal Consultation

Enjoy one-on-one advice to select the perfect flowers for any occasion.



Expert Handling

With years of experience, we ensure every detail is handled with care and professionalism.



Custom Arrangements

We create flower arrangements tailored to your preferences and event themes.



Worry-Free Experience

We handle all the details, so you can enjoy your special moments without any stress



Special Discounts

Get a 10% discount on every corporate flower arrangement and an additional 10% off for employees purchasing flowers for themselves.



Mini Bouquet

Our hand bouquets at Baleton come in three sizes - Mini, Medium, and Large. Each designed to suit different occasions and preferences

➤ Click Here : Mini Bouquet









Medium Bouquet

Our hand bouquets at Baleton come in three sizes - Mini, Medium, and Large. Each designed to suit different occasions and preferences

➤ Click Here : <u>Medium Bouquet</u>













Start from Rp 1.000.000

Large Bouquet

Our hand bouquets at Baleton come in three sizes - Mini, Medium, and Large. Each designed to suit different occasions and preferences

➤ Click Here : <u>Large Bouquet</u>













Standing Flower

Baleton's standing flowers are elegant and striking, perfect for making a statement at any event. These floral arrangements are ideal for grand openings, corporate anniversaries, company milestones, and condolences

➤ Click Here : <u>Standing Flower</u>















Flower Board

Baleton's flower boards are perfect for expressing congratulations, appreciation, or condolences. Ideal for corporate event, grand openings, employee milestones, and sympathy messages, our flower boards deliver your message with elegance and impact.

Click Here : <u>Flower Board</u>









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Vase Arrangement

OFFICE FLOWERS

Baleton's vase arrangements add a touch of elegance to any space, perfect for office decor, corporate gifts, receptions, or employee appreciation.

Beautifully designed to suit any occasion.

Click Here : <u>Vase Arrangement</u>













Vase Arrangement

OFFICE FLOWERS

Baleton's vase arrangements add a touch of elegance to any space, perfect for office decor, corporate gifts, receptions, or employee appreciation.

Beautifully designed to suit any occasion.

➤ Click Here : <u>Vase Arrangement</u>









Box Arrangement

These timeless arrangements are ideal for adding a stylish touch to any workspace or for celebrating company milestones with a gift that endures. Perfect for office decor, corporate gifts, or employee appreciation.

➤ Click Here : <u>Box Arrangement</u>



















Basket Arrangement

Baleton's basket arrangements add a touch of elegance to any space, perfect for office decor, corporate gifts, receptions, or employee appreciation.

Beautifully designed to suit any occasion.

Click Here: <u>Basket Arrangement</u>













Dried & Preserved Flowers

These timeless arrangements are ideal for adding a stylish touch to any workspace or for celebrating company milestones with a gift that endures. Perfect for office decor, corporate gifts, or employee appreciation.

➤ Click Here : <u>Dried & Preserved Flowers</u>



















Terms & Conditions

Service Scope

 Service includes personalized consultation, flower arrangement planning, delivery scheduling, and reminder services. Extra requests outside the standard package may have additional fees.

Delivery & Timing

- * Baleton Flowerchef offers same-day delivery with two time slots:
 - · Morning Delivery starts at 08.00 AM.
 - · Afternoon Delivery starts at 02.00 PM.
- We'll confirm your delivery time when you place your order. If you
 need to change the delivery time, please let us know at least 24
 hours in advance. Last-minute changes might not be possible and
 could cost extra.
- Free delivery is available in certain areas (Pluit, PIK, Muara Karang, and Penjaringan (Jakarta) and in Gading Serpong, Medang, and Kelapa Dua) while others areas have delivery charges.

Custom Arrangements

All floral designs are customized based on the client's preferences.
 However, flower availability may vary depending on seasonality.
 We may substitute similar flowers of the same value.



 We make sure you have a worry-free experience by taking care of everything for your flower arrangements. If any unexpected issues come up, like flower shortages or supplier delays, we'll let you know and provide other options.

Revisions

- Flower Arrangements: Customers are allowed 1 revision for their custom flower arrangement orders. Additional revisions may incur extra fees. (Corporate Needs Only)
- * Flower Boards: Only designs available in our catalog can be ordered for flower boards, and no revisions are allowed.

Last-Minute Orders

- * We accept last-minute orders, but depends on the flower availability. For flower boards, last-minute orders must be placed at least 3 hours before the delivery time. If the occasion is for a condolence event, we will adjust to the timing of the situation as needed.
- Flower Board orders operated from 8.00 AM to 5.00 PM, Monday to Sunday





Special Discounts

- Corporate clients receive a 10% discount on every flower arrangement with Rp 500.000 minimum purchase.
- Employees of the same company also receive a 10% discount with Rp 500.000 minimum purchase, with proof of employment.
- Please note, any discounts offered cannot be combined with other discounts.

Liability

 Baleton Flowerchef is not responsible for delays caused by unforeseen circumstances like natural disasters, traffic, or other events beyond our control.

Payment Terms

- Baleton Flowerchef requires full payment before the order is processed to secure the order.
- * For corporate or recurring orders, payment can be made within days after the order is delivered.
- + Payments can be made via bank transfer or other digital payment methods listed on our website.



Operating Hours

- Baleton Flowerchef operates from 8:00 AM to 5:00 PM, Monday to Friday
- On Satudays and Sundays, we are open from 8:00 AM to 3:00 PM.
- Orders placed outside of these hours will be processed the following working day.

Customer Satisfaction

- If there is an error caused by Baleton Flowerchef, we will gladly offer a replacement or adjustment to meet your needs.
- However, if the error is not due to Baleton Flowerchef (such as incorrect address provided, recipient unavailable, or third-party issues), it is beyond our responsibility, and no replacements or refunds will be made in such cases.
- Complaints must be made within 24 hours of delivery to be eligible for a resolution or replacement.

Mockup Requests

- For special projects like PR packages, corporate gifts, or custom arrangements, Baleton Flowerchef offers mockup services upon request.
- Mockups can be created based on the cient's specific needs and preferences, subject to a mockup fee, which will be informed in advance.
- Clients must provide clear details for the mockup, and production will only begin once the mockup is approved.
- Please note that mockup creation and approval may extend the overall production timeline, so early planning is advised.



Our Client







ESTĒE LAUDER



































MANY MORE

Ready to Share Your "Story" with Us?



WE MADE THIS WITH

LOVE JUST FOR YOU.

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